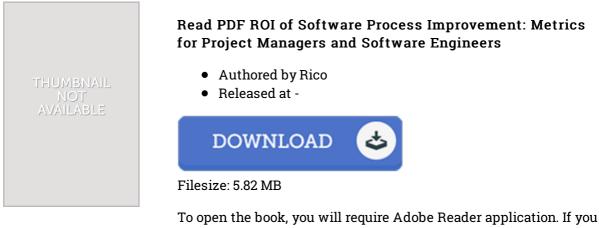
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ROI OF SOFTWARE PROCESS IMPROVEMENT: METRICS FOR PROJECT MANAGERS AND SOFTWARE ENGINEERS



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